



EMPLOYMENT OPPORTUNITY

PEER SUPPORT I (Family Solutions & Housing)

SALARY

Level I: \$21.50 - \$28.34 per hour, plus benefits

FILING DEADLINE

5:00 p.m., April 19, 2024

DUTIES AND RESPONSIBILITIES

Under close supervision; performs peer coaching, support and assistance to clients who are receiving social or health and human services; serves as a liaison between the client and social or health and human services providers; provides orientation to services for individuals newly entering the social services system; provides client education, mentoring, and advocacy; supports self-empowerment of clients to act on their own behalf regarding their needs; provides feedback to social service providers related to clients' perceptions of the program for quality improvement purposes; and performs related work as assigned.

Peer Support I is the entry level in the series. Initially, under close supervision, employees in this class receive in-service peer training, and are given detailed instructions in the performance of a variety of client support functions related to social or health and human services programs. The major duties of the job include:

- As part of a social or health and human services team, provides 1:1 and/or group peer coaching, mentoring, support and assistance to social service clients by drawing on peer experiences to validate client experiences.
- Supports individuals to develop client-driven goals for wellness and strategies for achieving those goals, including the active participation in relevant social or health and human services program activities.
- Provides role modeling and encouragement to clients to take personal responsibility and to self-advocate in actively pursuing their own wellness plans.
- Participates in reciprocal education with other providers to support integration of peer support and recovery principles within provider teams.
- Helps link clients to needed resources and develop personal supports for their self-identified wellness plan.
- Serves as a mentor to promote hope and empowerment.
- Accompanies clients to meetings and case conferences to support a person receiving services to self-advocate for their self-identified needs, to act as an advocate as needed to help clients communicate their unique and subjective experiences and perceptions and to provide a "bridge" between providers and individual(s).
- Provides an orientation to services for individuals in need of services.
- Communicates, represents and promotes the person's perspective to other service providers within the social service or health and human services system; when there is a barrier to an individual acting on their own behalf
- Develops, coordinates and identifies outcomes of workshops, conferences and other coordinated efforts to benefit individuals receiving services.
- Provides evaluation of peer and non-peer driven activities to improve client services.

- Participates in and conducts program outreach activities, including providing information about social service or health and human services programs to the general public and targeted audiences/communities.
- Reviews existing programs and supports the development of new programs and resources for implementation of recovery/resiliency principles, as well as strength-based, client and family driven services.
- Represents the Department in local and statewide meetings to support networking with other providers and stakeholders.
- Attends and participates in meetings, workshops and conferences as assigned to support professional development and training.
- Performs related duties as assigned.

MINIMUM QUALIFICATIONS

Education: Equivalent to the completion of the twelfth grade.

Experience: Current or previous experience as a client who received social or health and human services.

License: Possession of a valid driver's license is required at the time of appointment and for continued employment in this classification.



SELECTION PROCESS

Application materials will be reviewed, and the best-qualified applicants will be invited to Susanville to participate in interviews.

HOW TO APPLY

An application is available from the Personnel Office listed below or by visiting the Personnel Department on our website at <https://lassencounty.org>. It is your responsibility to provide specific, accurate and complete information describing how you meet the minimum qualifications. Qualified applicants are invited to submit an official Lassen County application to:

Lassen County Personnel Department
221 South Roop Street
Susanville, California 96130

 (530) 251-8320 

Opened: April 4, 2024

GENERAL INFORMATION

Lassen County is an equal opportunity employer hiring employment eligible applicants.

Disabled applicants who require special testing arrangements should contact the Personnel Department prior to the filing deadline.

In accordance with the Immigration Reform and Control Act, applicants must provide acceptable proof of identity or authorization to work in the United States.

A thorough background investigation will be conducted post-conditional-offer of employment. The investigation may include reference checks, fingerprinting, credit check, driver history and inquiry to local, state and federal files to obtain criminal history information.

All applicants who meet the minimum qualifications are *not* guaranteed advancement through any subsequent phase of the selection process. Selection processes may include, but are not limited to, one or more of the following: application review, competitive screening, written examination, performance examination, and/or oral examination.

This bulletin is solely for the purpose of announcing a job opening. It does not constitute a contract, expressed or implied, and any provisions contained herein may be modified or revised without notice.