

# Transportation Benefits

## Getting Your Patients Transport

### The Two Transportation Benefits

#### Non-Medical Transport (NMT)

- Available to members that can utilize curb to curb service, meaning they are capable of getting from their home to the vehicle without assistance from the driver.
- Benefits include:
  - Taxi Transportation
  - Gas Mileage Reimbursement
  - Bus or Para-Transit tickets
  - Transport to dental and pharmacy

#### Non-Emergency Medical Transportation (NEMT)

- Available to members that require door to door service, meaning they are not capable of getting from their home to the vehicle without assistance.
- Requires a justification signed by their physician
- Benefits include:
  - Wheelchair Transportation <http://memberportal.net/wp-content/uploads/2018/12/mp-header.png>
  - Gurney Transportation
  - Ambulance Transportation
  - Air Ambulance Transportation

**Important:** A TAR is not required for emergency medical transportation that is provided by ambulance, or helicopter (air ambulance) to a hospital for an emergency condition.

#### How to Connect Patients with Non-Medical Transport (NMT)

Patients or providers can contact MTM at **1-888-828-1254** to arrange NMT services.

#### How to Connect Patients with Non-Emergency Medical Transport (NEMT)

Patients and providers can contact PHC Care Coordination at **1-800-809-1350** to be connected with the appropriate NEMT provider.



Accessible through our website:

<http://www.partnershiphp.org> >members>member portal>benefits>transportation – Non-medical

Or access directly:

<http://memberportal.net/>

