

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



February 26, 2016

Ms. Kelley Cote, Director
Lassen County
Department of Child Support Services
1600 Chestnut Street
Susanville, CA 96130

Kelley
Dear Ms. Cote:

I would like to take this opportunity to acknowledge the Lassen County local child support agency (LCSA) staff for your hard work and commitment to enhancing the child support program in California throughout Federal Fiscal Year (FFY) 2015.

In reviewing final Practice Indicator data for FFY 2015, the Lassen County LCSA exceeded in its annual performance improvement goal of increasing support for California's children. By focusing on customer education and early intervention techniques, Lassen increased total distributed collections by \$110,894, a 4.2% improvement. Your efforts result in families receiving reliable support and have a meaningful impact to the families in your local community. The work done by you and your staff contributes to the successful implementation of California's 2015-2019 Strategic Plan.

I wish to personally express my appreciation for all the work you and your staff have accomplished to improve the lives of California's children and families, and acknowledge your contributions to the State's overall performance in FFY 2015.

Sincerely,

Alisha A. Griffin
Alisha A. Griffin
Director