

11-01-2023

**Lassen County Behavioral Health**  
555 Hospital Lane Susanville, CA  
96130 Phone 530-251-8108

To Whom It May Concern,

**Changes are being made to Lassen County Behavioral Health's (LCBH) Beneficiary Handbooks. Updated Beneficiary Handbooks will be available starting January 1, 2024. The handbook will be available in paper form without charge upon request and provide the handbook upon request within 5 business days; and,**

The Beneficiary Handbook provides information on:

- How to receive Mental Health and Substance Use Disorder treatment services
- What benefits you have access to
- What to do if you have a question or problem
- Your rights and responsibilities as a member of LCBH Plan
- Information about Mobile Crisis
- Patient Access Application Programming Interface (API)

Handbooks are available by request from Lassen County Behavioral Health at no cost to you, or downloading from the LCBH website at

<https://lassencounty.org/dept/behavioral-health/behavioral-health/beneficiary-handbook>

(including in written (18-point Font Size) and audio formats)

For more information, please contact your service provider or call LCBH at 1-800-530-8688 (TTY: 711)